

BTG Service/Returns Form

Service Returns

Dear Customer,

When sending equipment for **SERVICE OR RETURN**, please complete this form and **SEND WITH EQUIPMENT**. Please keep a copy for your records.

Business Name: _____ **Account Number (optional):** _____

Address: _____

Contact Name: _____ **Phone:** _____ **Date:** _____

Email Address:* _____

*Email address is required so that BTG can notify the customer that the form & equipment have been received, and provide the customer with the job number.

Equipment Type:	Pager Number	Fault Description

IMPORTANT

We recommend that if customers are sending goods by Australia Post that they use Registered Australia Post and that parcels are insured. Please note since changes were made to Australia Post’s delivery schedules, we are experiencing longer delivery times.

BTG will not be held responsible if the parcel is lost or damaged in transit to our office.

NOTE: Returned freight will be charged on invoice with equipment, unless otherwise stated.

Via Australia Post
 Brighton Technologies Group
 Service Department
 PO Box 284, PANANIA NSW 2213
Ph: (02) 9792 4188
Fax: (02) 9771 3281

Via Air Bag or Courier
 Brighton Technologies Group
 Service Department
 8/31 Maclaurin Avenue, EAST HILLS NSW 2213
Ph: (02) 9792 4188
Fax: (02) 9771 3281